

Emergency Response Checklist

A step-by-step guide for what to do immediately after a disaster.

- 1. Ensure the safety of all occupants – evacuate if necessary.
- 2. Contact emergency services (fire, police, medical) if required.
- 3. Shut off gas, electricity, and water if safe to do so.
- 4. Document the damage with photos and videos before cleanup.
- 5. Contact your insurance company to report the incident.
- 6. Call Master Restore's 24/7 emergency line for immediate assistance.
- 7. Do not attempt to clean or repair major damage yourself.
- 8. Avoid entering structurally compromised areas.
- 9. Keep children and pets away from the affected zone.
- 10. Secure valuable documents and belongings, if possible.
- 11. Begin drying out affected areas with fans and ventilation.
- 12. Follow Master Restore's guidance during assessment and restoration process.